

## QUALITY POLICY

Repo SA bases its business model on a serious and concrete Quality Policy.

Every single employee of the company is required to comply with this directive because we believe that there can not be another way to compete on the market every day and to meet the constant demand for reliability from our customers.

The Management of Repo SA has set itself the goal of embarking on a path of growth and improvement that develops in several areas that are strongly interconnected:

- Commercial: Consolidating relationships with current customers and looking for new ones. We want to propose ourselves as a reliable partner to support our customers through products and services with high added value;
- Productive: Optimization of production process flows in order to offer our customers high quality products at competitive prices;
- Training: A continuous training process for personnel is the investment necessary for the evolution and therefore the survival of the company;
- Research and Development: It's necessary that the company is always updated on developments regarding materials, processes, equipment, technologies because this is what our customers expect and represents the added value that will increasingly distinguish us from "low cost" producers.
- Organizational: Continuous improvement of its Quality Management System

The efforts aimed at Quality can't be exhausted within the company, but must involve all suppliers paying particular attention in the care and choice of materials and processing processes in compliance with the laws and regulations binding on the product, on the environment, in the health and safety of workers.

One of the main objectives for all employees of Repo SA is to help reduce the costs of "non-quality" by supporting colleagues and superiors in identifying and overcoming inefficiencies and proposing and systematically adopting corrective actions.

Quality is a virtuous circle that every employee of Repo SA must contribute to nurture in the interests of the company and of all the people who have relations with it.